02. Preparing frontline health workers for community-led change

Thursday, 30 October 2014, 08:00 - 10:00

Description

If care for people affected by TB is going to be truly patient-centred, TB services will have to be demand driven and communities will need to be actively involved in the planning and implementation of care. While there has been a significant acknowledgement and discussion about this at a strategic level, it is necessary to consider how front-line healthcare workers need to be prepared, in practical terms, for this fundamental change in approach. This symposium will consider issues which need to be addressed across health and community organisations to achieve this change.

Objectives

1. To highlight working conditions required for healthcare workers to provide demand-driven services
2. To explore how front-line services can identify and work with different resources in the local community
3. To present best practice examples of collaborative working across health and community services
4. To appreciate the perspective of community groups and patients who can contribute to care provision

Keywords

Community, patient-centred care, healthcare workers, demand-driven services

Coordinator(s)

Netty Kamp (Netherlands)

Presentations

08:00 - 08:15 The link between working conditions and the quality of care
08:20 - 08:35 Improving TB services through local health teams at district and health centre level
08:40 - 08:55 Using innovative means to improve communication between communities and providers
09:00 - 09:15 Developing a model to respond more effectively to the needs of people affected by TB
09:20 - 09:35 Teaching health care workers a patient-centred mindset in a technical world
09:40 - 10:00 Discussion